

## AutomaTech's Value-Added Technical Services help manufacturing and industrial companies:

- Develop technical skills through product training and events
- Utilize Technical Support to understand and protect your investment
- Overcome complex challenges with Advanced Technical Services
- Ensure business continuity with 24/7 Specialized Support

AutomaTech's team of highly skilled professionals can help identify factors affecting your efficiency and potential. We can assist in securely managing and supporting your critical industrial systems, while providing support and education for the lifespan of your products. We're dedicated to helping you reduce risk and minimize downtime so your business can focus on value-driven initiatives.





# TOTAL CARE TECHNICAL SERVICES

#### SERVICES THAT KEEP YOUR BUSINESS GOALS IN MIND



#### **Product Training**

- Software Training including GE
  Certified Classes & Custom Training
- Technology-focused Workshops, Webinars, Training, & Events
- Customer Experience Center to See the Latest Technology in Action!



#### **Technical Support**

- Pre-sales and Post-sales Technical Support
- Guidance & Best Practices from Experienced Solution Architects
- Specification of Software, Data Acquisition, Computing, & Networking



### **Technical Services**

- Manufacturing Execution System (MES) & Automation Expertise
- Advanced Product, Application, & Strategic Services
- Site Assessments & Product Lifecycle Upgrades



#### 24/7 Specialized Support

- Expert-level Services Pre-trained on Your Application
- On-Call Product & Application Support Services
- Remote Monitoring & Management Services